



June 16, 2026

Flock
1170 Howell Mill Road NW, Suite 210
Atlanta, GA 30318

To the City of Ukiah City Council:

At Flock, we are committed to our customers, the communities they serve, and the advancement of public safety. We understand the vital role our technology plays in supporting your mission and are dedicated to providing secure, responsible solutions.

All Flock customers own their own data. The City of Ukiah has ownership and control of all data collected by its Flock cameras. This means Ukiah, not Flock, determines who has access to your data and under what circumstances. Flock does not sell, license, or monetize data. To be clear, Flock will never sell Ukiah's data.

Ukiah's current retention period for ALPR data is thirty (30) days unless and until the City of Ukiah directs otherwise. That means that footage is automatically deleted per the City-directed retention period. This data is permanently deleted and unrecoverable after Ukiah's determined retention period, which is currently thirty (30) days.

Each law enforcement agency using Flock's system has complete discretion over its administrative and data-sharing settings. Agencies can choose to share data only within their own department, with select nearby jurisdictions, or configure sharing more broadly—these are decisions made solely by the local agency.

Ukiah maintains administrative control over user permissions, account access, data-sharing settings, retention settings, and agency-to-agency sharing relationships available through the Flock platform. Authorized administrators may configure, limit, suspend, revoke, or deny access and sharing permissions in accordance with the capabilities of the platform and Ukiah's adopted policies. Any sharing relationship involving Ukiah data must be approved by Ukiah's authorized administrator and may be modified or terminated by Ukiah at any time.

Ukiah has access to audit and access records maintained within the platform. Such records may include information regarding user access, date and time of access, search activity, sharing activity, exports, and other system actions maintained by the platform. Audit information is available to Ukiah Flock administrators.



In California, Flock's compliance settings are mandatory and cannot be altered or bypassed because they are hardcoded into the Flock platform. This architectural design ensures strict system-level restrictions on out-of-state data sharing and mandates the use of specific search filters for all California-based agencies. The compliance process involves categorizing the customer, implementing hardcoding of rules by location, and removing optionality from the front-end platform so settings cannot be modified or changed. For all California-coded accounts, the system natively implements automated blocks for public entity customers to align with state mandates like California's LPR law (CA CIV § 1798.90.55) and protections around immigration and protected healthcare. Ukiah remains responsible for establishing and enforcing its own policies and procedures governing use of the system.

Flock remains committed to protecting customer data and maintaining a robust security and privacy program, including:

- Flock maintains policies and procedures governing the collection, storage, access, use, retention, and protection of ALPR data.
- Flock maintains administrative, technical, and physical safeguards designed to protect customer data.
- Flock aligns its security program with the National Institute of Standards and Technology (NIST) Cybersecurity Framework.
- Flock maintains independent security and compliance certifications and authorizations, including SOC 2 Type II for Security and Availability, FedRAMP Authorization, ISO 27001 for Information Security Management, and ISO 27701 for Privacy Information Management, as applicable and maintained by Flock.
- Flock maintains operational procedures for identifying, investigating, documenting, and reporting customer data loss or security incidents.
- Flock performs ongoing internal assessments, monitoring activities, and audits designed to evaluate the effectiveness of its security and privacy controls.
- Flock remains committed to continuous improvement of its security posture and privacy program through regular review, testing, and enhancement of safeguards.

Finally, Flock considers customers, not Flock, to be the proper recipient of subpoenas, warrants, court orders, or other legal process seeking your data. Accordingly, whenever possible, Flock will redirect legal process to you. Flock will not disclose your data in response to legal process unless required by law and only in accordance with our contract. Flock will take action whenever necessary to protect your data. Flock will challenge and object to demands for your data, including through formal legal proceedings where appropriate, and we will assert all available protections under federal and state law to safeguard your data from improper disclosure. When it is apparent that the legal process



seeks your data, Flock will promptly notify you, including informing you regarding how Flock intends to respond and object, when permitted.

Flock Safety remains dedicated to supporting the City of Ukiah's mission through our ongoing commitment to our customers, the communities you serve, and the continued advancement of public safety.

Respectfully,

Dan Haley

Chief Legal Officer
Flock

Signed by:

1024FAF1F68A40F...